

AMOS Maintenance Control – Part 1 WBT



This e-learning course is designed to give you an overview of the most important AMOS programs required to perform work in Maintenance Control departments.

This course is the precondition for Maintenance Control Part 2 (classroom training).

Course Objectives

Upon completion of this course, you will be able to:

- ✓ Be aware of maintenance control relevant workflows
- ✓ Create and manage workorders with special attention to maintenance control relevant issues
- ✓ Search for any workorder in Workorder Information System
- ✓ Print defect deferred items lists out of Workorder Information System
- ✓ Register installations and removals of rotables on or off aircraft with the Component Booking program
- ✓ Handle repairable consumable removals with the program Component Booking
- ✓ Use the Electronic Pending Shelf to put parts on hold, to scrap location, release for repair or return back to service
- ✓ Swap parts in Component Booking
- ✓ Understand the Robbery (Removed in Serviceable Condition) Procedure.
- ✓ Create and answer/close technical assistance queries
- ✓ Refer to programs such as Maintenance Forecast , Fleet Tracker Dashboard, Delays and Cancellations, Technical Delays and Cancellations etc. for information purposes

Who should attend

Everyone who works in the Maintenance Control department

Prerequisite

AMOS Basics WBT

Skill

Intermediate

Type

E-learning

Certification

To obtain the certificate, you must complete the course and pass the test with a minimum score of 80%. Maintenance Control – Part 1 is the mandatory prerequisite for Maintenance Control Part 2 (classroom/VILT training).

Duration

4 hours

Price and Registration

Contact the AMOS Training Department at AMOS_Training@swiss-as.com.

Course Topics	
<p>Maintenance Control</p> <ul style="list-style-type: none"> • Start with the Event Tracking flow • Work with the Fleet Tracker Dashboard to retrieve information about the current status of your fleet, region of operation, region of limitations, region of maintenance and warnings • In Delays and Cancellations, retrieve information regarding flight delays and cancellations and enter manually an event based on a workorder. Generate a delay and cancellation report • Introduction of Technical Delays and Cancellations • Technical Assistance: create a technical assistance query out of Event Tracking and link the query with the event • Search and answer a query • Open a linked event out of Technical Assistance 	<p>Component Handling</p> <ul style="list-style-type: none"> • Perform a Component Booking • Perform a removal of a repairable consumable part • Put a part on hold • Send a part to repair • - From Electronic Pending Shelf release a part back to service • Swap rotables on the same aircraft • Remove a part in serviceable condition and learn how to recertify it
<p>Workorders</p> <ul style="list-style-type: none"> • Start with the Workorder flow • Learn how workorders are issued and processed in the Maintenance Control department • Get an in-depth explanation of the Task classification • Use Workorder Information System for troubleshooting as it contains all work orders existing in AMOS • Save current filters and retrieve them any time again with Quick Save • Generate various workorder reports in Workorder Information System • In Maintenance Forecast, you will learn how to identify a workorder with an AOG marker, change the priority of a workorder and define the offset value on a workorder 	