

Maintenance Control Part 1 WBT



This e-learning course is designed to give you an overview of the most important AMOS programs required to perform work in Maintenance Control departments. This course is the precondition for Maintenance Control Part 2 (classroom training).

Course Objectives

Upon completion of this course, you will be able to:

- ✓ Be aware of maintenance control relevant workflows
- ✓ Create and manage workorders with special attention to maintenance control relevant issues
- ✓ Search for any workorder in Workorder Information System
- ✓ Print defect deferred items lists out of Workorder Information System
- ✓ Register installations and removals of rotables on or off aircraft with Rotables Label Booking
- ✓ Handle repairable consumables with the program Repairable Consumables Label Booking
- ✓ Use the Electronic Pending Shelf to put parts on hold, to scrap location, release for repair or return back to service
- ✓ Book parts in Swap Rotables
- ✓ Understand the Robbery (Removed in Serviceable Condition) Procedure.
- ✓ Create and answer/close technical assistance queries
- ✓ Refer to programs such as Maintenance Forecast 2, Fleet Tracker, Delays and Cancellations, Technical Delays and Cancellations etc. for information purposes

Course Topics

Event Tracking flow

Fleet Tracker

- Retrieve information about the current status of your fleet
- Region of Operation
- Region of Limitations
- Region of Maintenance
- Warnings

Delays and Cancellations

- Retrieve information regarding flight delays and cancellations
- Enter manually an event based on a workorder
- Generate a delay and cancellation report

Technical Delays and Cancellations

- Short presentation of the program features

Technical Assistance

- Overview
- Create a technical assistance query out of Event Tracking
- Link the query with the event from Event Tracking.
- Search for the query
- Open a linked event out of Technical Assistance
- Answer the query
- Work with the filters
- It's your turn

Workorders & Workorder Information System

- Workorder Flow
- Create a Workorder
- Transfer a workorder
- Classification codes
- Staff request with offset
- Workorder flags
- It's your turn
- Task Classifications
- Find flagged workorders in Workorder Information System
- Deferred defect list report
- It's your turn

Workorders in Planning

- Overview about Maintenance Forecast 2
- Identify a workorder with an AOG flag
- Change the priority of a workorder
- Know about the offset feature

Component Handling

- Perform a label booking of a part and generate an unserviceable label in Rotables Label Booking
- Flag a consumable part as repairable consumable
- Perform a removal of a repairable consumable part
- Put a part on hold on the Electronic Pending Shelf
- Send a part on repair on the Electronic Pending Shelf
- Release a part to service from the Electronic Pending Shelf
- Swap two rotables installed on the same aircraft

Released in Serviceable Condition Process

- Robbery procedure
- Issue a workorder for the aircraft from which the part is robbed
- Book the label and release the rotatable back to service to serve the AOG aircraft

Who should attend	Everyone who works in the Maintenance Control department
Prerequisite	AMOS Basics WBT
Skill	Intermediate
Type	E-learning
Certification	To obtain the certificate, you must complete the course and pass the test with a minimum score of 80%. Maintenance Control – Part 1 is the mandatory prerequisite for Maintenance Control Part 2 (classroom training).
Duration	4 hours
Software Simulations	20
Price and Registration	Contact the AMOS Training Department at AMOS_Training@swiss-as.com .