Swiss-AS Training – Course Description
AMOS MRO Quotation Management

This course was designed to demonstrate the setup and usage of the Quotation Manager program as part of a process to manage customer inputs as well as CRM (Customer Relationship Management) to create visits and campaigns.

Course Objectives
Upon completion of this course, you will be able to:

- Create a Quotation for maintenance requested by a customer
- Define caps, pricing, surcharge and material conditions
- Create a customer visit from CRM
- Reserve a hangar maintenance position in Hangar Planning
- Upload customer requirements directly into AMOS
- Revise a quotation
- Produce a bill after maintenance execution based on the quotation

Course Topics
- CRM (APN 2643)
- Quotation Manager (APN 1993)
- Hangar Planning (APN 2677)
- View/Edit Workpackage (APN 58)
- Work Template Manager (APN 1848)
- Address Administration (APN 53)
- Project Management (APN 306)
- Billing (APN 196)

Who should attend
Customer MRO managers that will deal with the commercial management of customer maintenance inputs.

Prerequisite
AMOS Basic Training

Skill
Advanced

Type
Classroom
Duration

2 Days

Times

Please check our website https://www.swiss-as.com/services/training and/or your course invitation for the exact time.

Training Costs

See Pricelist

Registration

Please register your participant(s) via www.swiss-as.com or contact the AMOS Training Department at AMOS_Training@swiss-as.com.