

Swiss-AS Press Release

Successful AMOS go-live at Oman Air

July 2016



At a glance

- Another airline of the Middle East fully live with AMOS
- Excellent cooperation with EXSYN

Oman Air uses AMOS across the entire airline

Swiss-AS congratulates Oman Air on its successful go-live with AMOS. AMOS fully meets Oman Air's wish to sustain and extend its competitive advantage, to reduce costs and improve its operational efficiency and effectiveness of the engineering division.

The implementation project had been split into two phases: The first project phase was completed with the arrival of the first B787 and its phase-in in AMOS in autumn 2015. Since March 2016 the whole Oman Air fleet also including E175, B737 and A330 aircraft is managed in AMOS.

"Now that the AMOS implementation has been successfully completed, the Oman Air Engineering & Maintenance Division is equipped with a state-of-the-art MRO software solution which helps them to provide services to the Oman Air fleet and third-party customers in a highly professional and efficient way while allowing them at the same time to introduce new technologies in their maintenance environment. A key success factor was to onboard EXSYN for the data migration work stream and the good collaboration throughout the project ultimately ensured project success." says Fabiano Faccoli, VP Customer Services at Swiss-AS.

In addition to the standard AMOS support/maintenance services provided by Swiss-AS, Oman Air has signed on the Swiss-AS' AMOS Operation Services (AOS), i.e. the Swiss-AS AOS team will support Oman Air regarding the operation of the application and database server.

EXSYN providing data migration support

The cooperation between Oman Air and EXSYN consisted in supporting Oman Air in migrating the fleet data into AMOS including the data of the newly arrived B787 fleet while using EXSYN's data migration solution, TITAN. Along this process EXSYN helped Oman Air with an inventory audit to make sure that this data was ready for transfer.

Sander de Bree, CEO at EXSYN, states: "It is crucial for an airline to apply to all airworthiness requirements. This can only be achieved with the combination of the right system on one side and data that reflects the right airworthiness status on the other side. We are glad that Oman Air now operates on the recognised AMOS system and that we have been able to successfully transfer their fleet data into AMOS using our data migration solution Titan."

About Oman Air

Oman Air, the national carrier of the Sultanate of Oman, was founded in 1993 and has evolved into an acclaimed international luxury airline with an Official 4 Star Airline ranking from Skytrax. With a fleet of 40 aircraft flying to over 50 destinations across the Middle East, Europe, Asia and Africa, Oman Air's hospitality, comfort and space offer all customers a seamless passenger experience. The airline's commitment to quality and innovation has seen it pioneer inflight mobile phone and Wi-Fi connectivity and receive many awards from prestigious organisations in the Middle East, Europe and Asia. For more information, please visit www.omanair.com.

About EXSYN

EXSYN is an Amsterdam based IT Solutions Company for the aviation industry. EXSYN's solution platform focuses on data processing, data analytics, data storage and related consulting services. Different flag carriers, regional and low-cost carriers, as well as MRO's use the one-stop-shop platform for improving their efficiency, to save valuable time and costs. It allows Airlines and MRO's to truly unleash the value of data and digital technology. For more information, please contact them via info@exsyn.com or visit www.exsyn.com.

About Swiss AviationSoftware and AMOS

AMOS is a comprehensive, fully-integrated MRO software solution being developed and distributed by Swiss AviationSoftware. Swiss-AS, a 100% subsidiary of Swiss International Air Lines has more than 140 customers worldwide and belongs to the industry-leading MRO software providers. Our loyal customer base includes pure operators of all sizes, major low-cost, regional and flag carriers, large airline groups and MRO providers. In the Americas and in Asia, AMOS is distributed through a partnership with Lufthansa Systems. For more information, please contact us via marketing@swiss-as.com or visit us at

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"This is a long-term and strategic partnership that will allow Oman Air to harness the latest technology as we deliver our award winning services. The new technology solution equips our Engineering & Maintenance department to provide high-end services to Oman Air as well as to our other airline customers. Both Swiss-AS and Exsyn have partnered effectively in the deployment of the solution. With the complete fleet data now in AMOS, Oman Air will now leverage its internal capability to rollout an effective decision-making technology platform." commented Ali Redha Al Lawatiya, Oman Air's Executive Vice President – Engineering and Maintenance.

